

25 x 5 Symposium Cognitive Burden

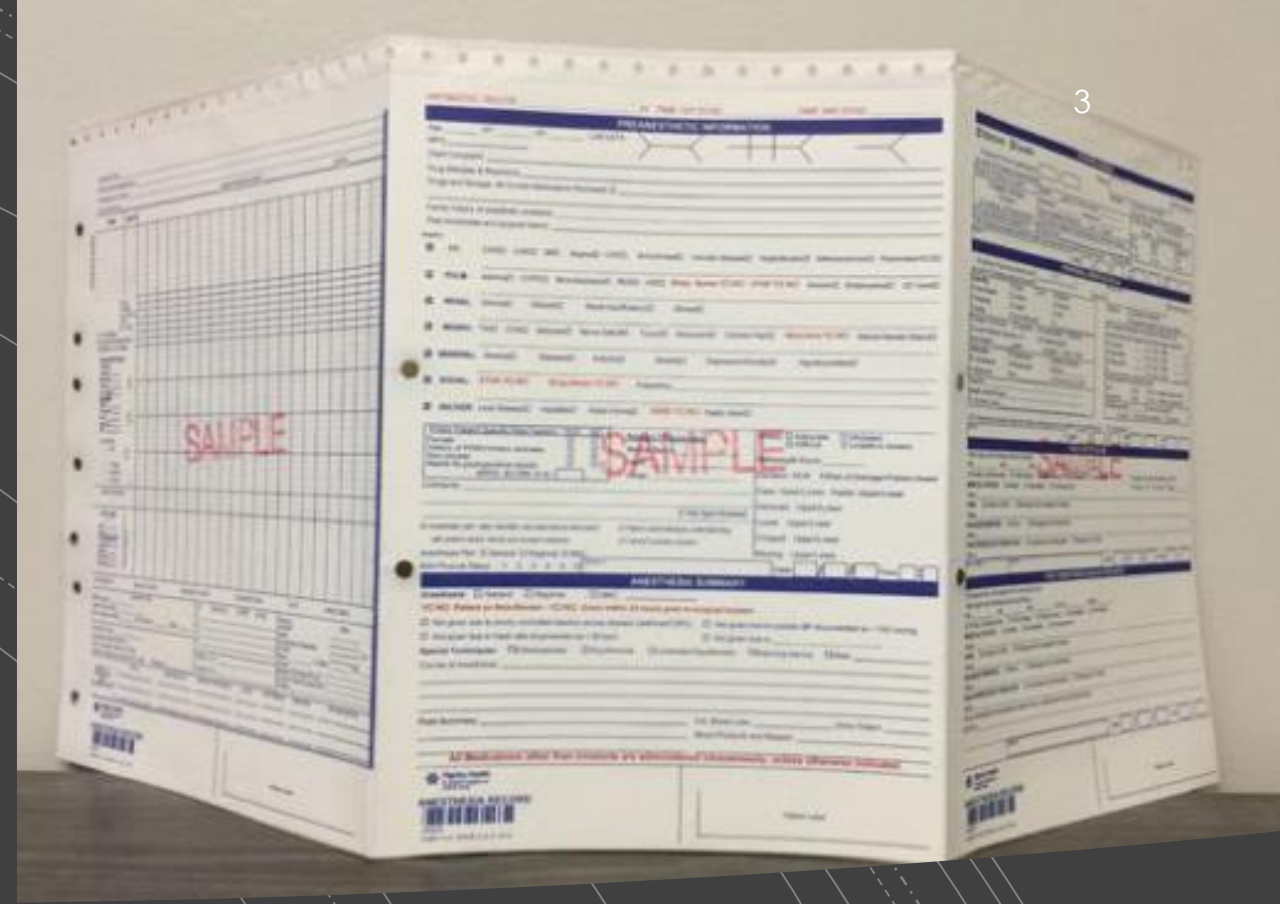
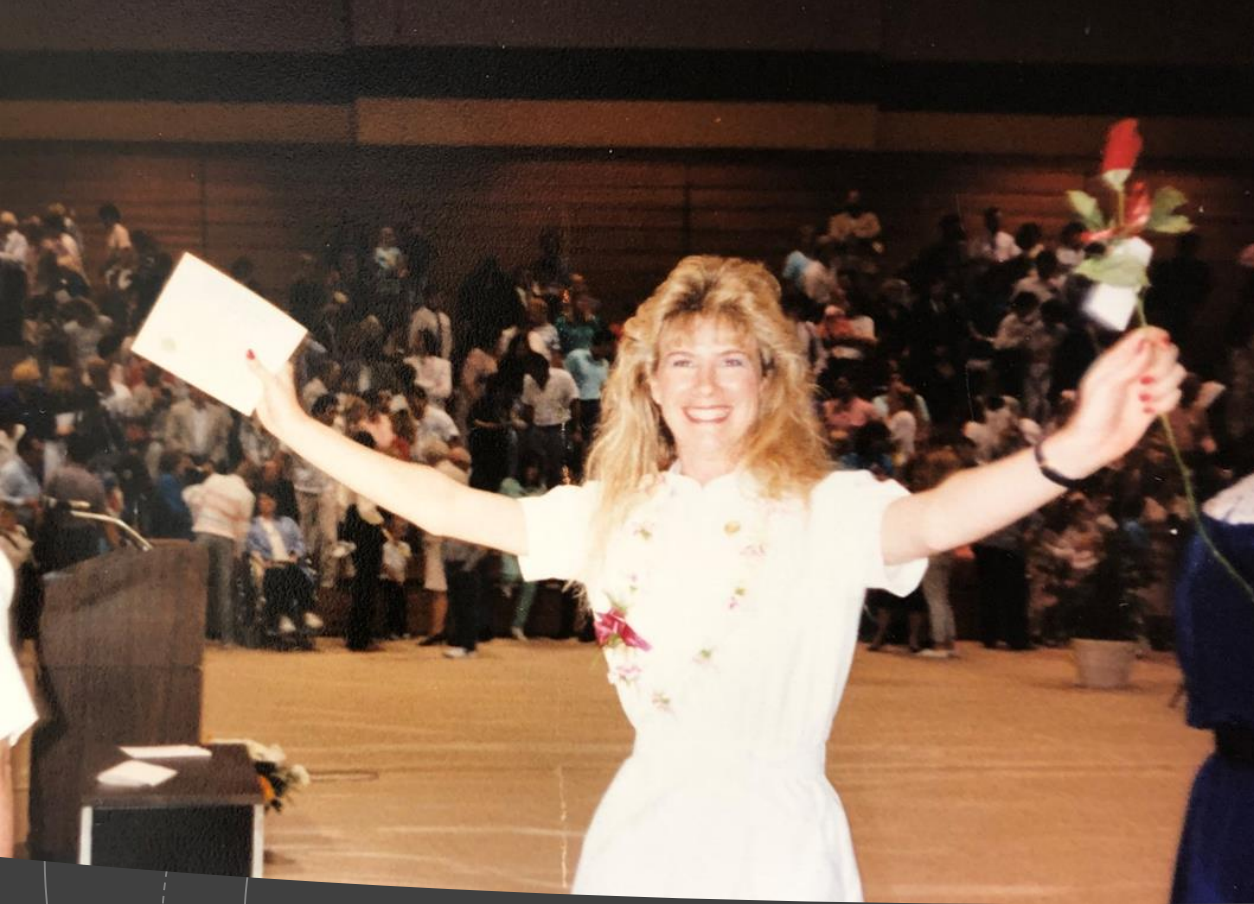
Sherri Hess, MS-IS, BSN, RN-BC, FHIMSS

CNIO Banner Health



I don't need a cochlear implant!

Heather Whitestone McCallum
Miss America 1995



Did It Happen
Overnight?



HELP!

- Nurses spend on average 2 – 2.5 hours documenting
- Information Overload
- Cognitive Burden
- Culture
- Get rid of the stupid stuff
- Burnout

Why Do We Document?

- Communication
- Legal
- Reimbursement
- Regulation and legislation
- Research
- Quality process & performance improvement

Variation Between Cerner Customers – Admission HX

Client	# of Electronic Forms	# of Sections	# of Questions
#1	4	36	318
#2	5	23	230
#3	3	26	280
#4	2	29	278
#5	2	25	208
#6	13	57	986
#7	4	51	371
#8	6	22	265
#9	1	21	194
#10	8	66	530
#11	2	29	299



Decrease The Divide
