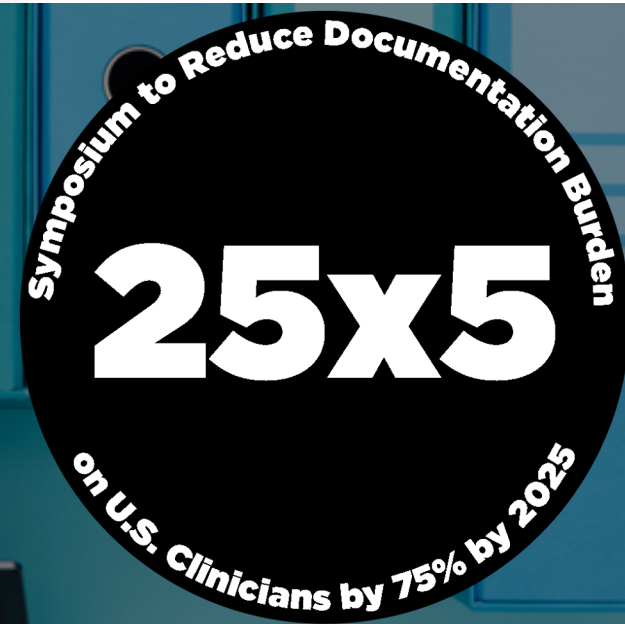


Current Challenges Related to *HOW* We Document

Session 2

January 22, 2021



Today's Session Leaders



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Documentation Bloopers

"After quitting cigarette smoking, the patient started *smelling* again."

"Patient refused an autopsy."

"She is numbed from her toes down."

"Patient was alert and unresponsive."

"Both breasts are equal and reactive to light and accommodation."

"Pt. has two teenage sons, but no other abnormalities"

Nurslings

a day in the life of a nurse

And, don't forget
to document that
you documented!!!



Yes, I charted that I
charted what I
previously charted.
Wait, hold on. I
have to chart that I
told you about my
charting.



STILL STUCK IN PHASE I OF MEANINGFUL
USE...

DR. GOODWIN'S EHR
PROCESS INVOLVES TAKING
A PICTURE OF THE RECORDS
PILES ON HIS PHONE.



PANEL 1: Data Entry Challenges



“Oh the pain” – Usability (10 min)
(Aaron) Zachary Hettinger,
Director of Cognitive Informatics,
MedStar Health National Center
for Human Factors in Healthcare,
Washington, DC



“Oh the interruptions” -
Workflow (10 min)
Kim Unertl, Associate Professor of
Biomedical Informatics in the
School of Medicine at Vanderbilt
University



“Oh all these boxes” - Forms based
documentation (10 min)
Susan McBride, Texas Tech
University Health Sciences Center
(twitter: @smcbride_01)

PANEL 2: Alternative Data Entry



“Is anyone listening?” Team-based documentation and use of scribes

Peter Smith, Assistant Dean for Clinical Affairs, University of Colorado School of Medicine



“Computer- are you there?” Voice recognition (10 min)


Yaa Kumah-Crystal, Assistant Professor of Biomedical Informatics and Pediatric Endocrinology at Vanderbilt University Medical Center




Copy & Paste – Benefits and other safety issues (10 min)

Lorraine Possanza, Former Program Director, Partnership for Health IT Patient Safety(10 minutes)

Session 2 Overview

1. 

Data Entry Challenges
3 Presentations, 10 minutes each

Q/A Discussion
(10 minutes)
2. 

Alternative Data Entry
3 Presentations, 10 minutes each

Q/A Discussion
(10 minutes)
3. Summarization & Prioritization of Challenges related to *What We Document* with Audience Polling (15 minutes)

Polling Question 1

EHR usability is _____ to address as we identify ways to improve how we document

- Critically important
- Important
- Somewhat important
- Not important

Polling Question 2

Do you think the use of scribes is a sustainable solution to the documentation burden:

- Yes, we should continue to grow and evolve this solution
- Maybe, if nothing changes we'll continue to need scribes
- No, we should work towards a solution that does not require scribes

Polling Question 3

Do you think voice recognition will play a viable role in documentation in the near future?

- Yes, it will replace typing
- Yes, in a limited fashion
- No, it is not a serious option

Polling Question 4

On a scale from 1 – 10, where do you think we are today in terms of ease of documentation in the EHR

- 10 – Optimal data entry experience, best possible
- 9
- 8
- 7
- 6
- 5
- 4
- 3
- 2
- 1 – Worst possible

Polling Question 5

Where should we prioritize our attention to improve HOW we document?

- Improve usability
- Voice recognition/voice commands
- Improving copy/past native functionality
- Scribes
- Forms and templates
- Device Integration



What's Coming in Session 3

Friday, January 29, 2021
1-3pm ET

Exemplars and Key Successes

Session Leaders:

- **Kenrick Cato**, PhD, RN, CPHIMS (Assistant Professor, Columbia University School of Nursing; Nurse Researcher, NewYork-Presbyterian Hospital)
- **Karthik Natarajan**, PhD (Assistant Professor in the Department Biomedical Informatics at Columbia University)

