25 by 5: Symposium to Reduce Documentation Burden on US Clinicians by 75% by 2025

January 15, 2021 – February 19, 2021

https://www.dbmi.columbia.edu/25x5/
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(1R13LM013581-01)
25 By 5: Symposium to Reduce Documentation Burden
on U.S. Clinicians by 75% by 2025

The overall symposium goal is to establish strategies and approaches to reduce clinician
documentation burden on US clinicians to 25% by 2025.

Specific meeting goals include: 1) Engage a diverse group of key stakeholders and leaders
focused on reducing documentation burden 2) Assess the likely potential for burden reduction
within categories of documentation burden, including identifying ‘low hanging fruit’ for ‘quick
wins’ without adversely impacting quality or access to care 3) Establish approaches for
immediate (<3 months) and short-term (6 months) reduction in clinical documentation
burden 4) Generate approaches to longer term (10 years) elimination of clinical documentation
burden. Attendees are expected to commit to furthering the mission of reducing clinician
documentation burden by leading and raising awareness of the outputs, action items, and
initiatives that result from this symposium series.

If you have any questions or wish to join our listserv, please send your name,
institution and email address to 25by5@lists.cumc.columbia.edu.

Includes –
- Agenda
- Background and Funding info
- Relevant Readings
- Access to Listserv
- Archived Video Presentations
- Slide Decks

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Principles of Engagement

- Leverage technology and existing data inputs where appropriate (e.g., reduce re-documentation of items already captured during other intake processes)

- No erosion of care standards (e.g., quality, safety, value, efficiency, access, etc.)

- Maximize clarity of proposed rules to minimize misinterpretation by health systems and providers

- No wholesale shifting of work from one clinician to another clinician: seek to eliminate unnecessary documentation altogether
Session 1: Introduction & Current Challenges Related to What We Document
- Keynote Panel + QA: Policy and Reimbursement Issues
- Keynote Panel: Clinical Practice and Documentation Issues
- Summarization & Prioritization of Challenges/use audience polling

Session 2: Exemplars and Key Successes
- Exemplars panel Parts 1 and 2, + Discussion
- Keynote Panel 1 + QA: Data Entry Challenges
- Keynote Panel 2 + QA: Alternative Data Entry
- Summarization & Prioritization of Challenges/use audience polling

Session 3: Emerging and Future Innovations as Solutions
- Moderated Panel Discussion: What is the Job of Documentation in the Future?
- Industry Panel Discussion - What are the solutions coming out of industry?
- Review of COVID-19 Survey

Session 4: Reactor and Prioritization Session for Actions
- Breakout Sessions to identify actions based on prior sessions and prioritize as short-term, medium term, long-term actions
- Plenary Speaker for convergent actions
- Plenary Panel: Insights for Action – report out from session 5
- Stakeholder Engagement with Identified Actions using audience polling

Session 5: Plenary Panel on Insights for Action
- Plenary Speaker for convergent actions
- Plenary Panel: Insights for Action – report out from session 5
- Stakeholder Engagement with Identified Actions using audience polling

Session 6: Plenary Panel on Insights for Action
- Plenary Speaker for convergent actions
- Plenary Panel: Insights for Action – report out from session 5
- Stakeholder Engagement with Identified Actions using audience polling
Please put your full name in Zoom. Your Twitter handle too.

Please use the chat functionality for discussion and questions

Please mute yourself

Please use gallery

Tweet in real time and between session - using hashtag #25x5

Everybody's contributions and chats will be archived and made available to the 25x5 community – pass it along!
PANEL 1: 10-minute talks about Policy & Reimbursement Issues

ONC Cures Act Final Rule & Challenges Tackled
Andy Gettinger, ONC

Documentation Requirements: Balancing Quality, Safety and Program Integrity
Mary Greene, CMS

Quality Measurement for Ranking vs Change - Implications on Expense & Burnout
Brent James, Stanford University

Office of the National Coordinator for Health IT (ONC) - Mission

- In the HITECH Act, ONC's two missions are to run the Certification Program for health IT developers to ensure software meets the technological capability, functionality, and security requirements adopted by HHS and to coordinate on Health IT across healthcare.

- 21st Century Cures enhanced ONC's mission:
  - Report on Reducing Clinician Burden
  - Information Blocking Exceptions
  - Technical specifications for enhancing interoperability

Streamlining and Making CMS Documentation Requirements More Accessible

Do we really need the word?
What else do we need for progress scoring?
Is it clinically relevant?

What requirements do we need? How can the medical community find them?

Documentation Requirements: Single Source of Truth

Pathway 1: Selection
Purpose
Goals
Results (Outcomes)

Pathway 2: Change
Measurement for Improvement
Knowledge about Process and Results

PANEL 2: 10-Minute Talks about Clinical Practice & Documentation Issues

Nursing Documentation & Med Rec
Sharon Kirby, CNIO Mayo Clinic

Cognitive Burden of Documentation
Sherri Hess, CNIO Banner Health

Diversity, Equity & Inclusion Documentation Considerations
Kenrick Cato, Columbia University

Why Do We Document?

- Communication
- Legal
- Reimbursement
- Regulation and legislation
- Research
- Quality process & performance improvement

How different would the documentation be if it were written from the patient’s perspective?
The #25x5 conference is being conducted by Zoom, with an active chat ongoing. Currently, there's a really interesting conversation about the importance of the problem list for clinical care vs creating burden. All chats are being moderated & captured for later review & sharing.

There is also a lot of discussion about the large numbers of quality measures and other metrics that the EHR is used to generate, which adds substantial burden to providers. #25x5
One last thing before we start today ... your homework

Draft Sessions 5&6 Breakout Topics:

- Breakout Topics:
  - Reimbursement
  - Regulatory
  - Quality
  - Usability
  - Interoperability/Standards
  - Self-Imposed (by the healthcare organization)

are these right?
What’s Coming in Session 2

Friday, January 22, 2021
1-3pm ET

Current Challenges Related to *How We Document*

- Panel 1: Data Entry Challenges
- Panel 2: Alternative Data Entry
- Format similar to Session 1

#25x5